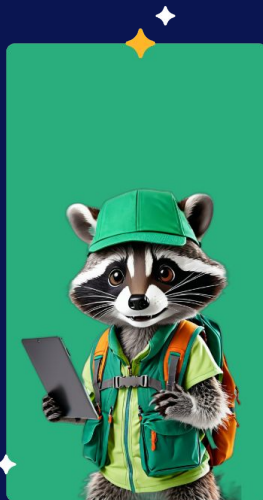




# Friendly AI Agents: The Future of Customer Service

Press Kit





# What are Jotform AI Agents?

AI Agents are powerful customer service tools that provide real-time assistance, answer user queries, and guide customers through processes like form-filling and troubleshooting.

By offering personalized, conversational interactions and 24-7 availability, they enhance customer satisfaction, streamline support workflows, and reduce response times, ensuring a seamless and efficient customer experience.



Hi John! 🙋 I'm Jessica, your **AI Agent**. How can I help you today?

Hi! How we can reach the hotel from the airport?



You can take a shuttle, taxi, bus, or train. Would you like more information about booking transportation?



# Features

- Build AI Agents without needing to know any coding
- Choose from 7,000+ Jotform AI Agent templates
- Gather, validate, and organize user data through dynamic, conversational interactions
- Define specific actions, workflows, triggers, and outcomes, such as sending emails, creating tickets, and scheduling tasks
- Handle calls, transcribe conversations, and provide human-like voice interactions in real time
- Enhance agent capabilities by providing FAQs, documents, and user scenarios to refine responses
- Operate across platforms, like web, chat, phone, WhatsApp, and Messenger, for consistent user experiences
- Customize the agent's appearance to align with your brand identity and create a relatable interface
- And much more!

Agent Name: **Samantha**  
Chattiness: **Standard**  
Agent Role: **HR Assistant**



KNOWLEDGE



LINK



Q&A



DOCUMENT

# Who are Jotform AI Agents for?

**Organizations** like small businesses, enterprises, educational institutions, and healthcare providers use AI Agents to automate customer support, simplify appointment scheduling, collect payments, and manage complex workflows. Nonprofits use them to coordinate volunteers and enhance donor engagement, while e-commerce platforms and real estate agencies rely on them to personalize shopping experiences and handle buyer inquiries efficiently.

**Individuals** like entrepreneurs, freelancers, and healthcare professionals benefit from AI Agents by using them to automate repetitive tasks, manage appointments, and engage clients and audiences effectively. Whether for scaling operations or simplifying personal workflows, AI Agents deliver tailored solutions for every need.

AI Shopping Assistant

How can I help?



AI School Administrator

Learn with us!



AI HR Manager Agent

Let's find solutions together!



AI Tattoo Studio Manager

Express your inner ink!



AI Summer Camp Agent

Ready for an adventure?





## Event planners

Use AI Agents to manage attendee questions, automate ticketing, and send real-time updates.

Use your agent across platforms to reach out to users easily.

What time does the keynote speech start at the conference?



The keynote speech begins at 10:00 a.m in the Grand Ballroom on March 15.

Type here



WhatsApp



Messenger



SMS



## Nonprofits

Use AI Agents to manage volunteer coordination, donor inquiries, and outreach campaigns.

I would like to make a donation.



Great, thank you for your support! 🎉 You can select a donation amount below or type in your preferred amount:

\$5

\$10

\$20

\$50

Type here







## Small businesses

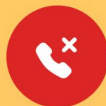
Use AI Agents to automate customer support, streamline operations, and boost user engagement without large teams or budgets.



Philly...



Mute



End



When will I receive my order?

Your order is being processed!  
🚚 Standard delivery usually takes **3-5 business days**.



## Healthcare providers

Use AI Agents to automate appointment scheduling, patient inquiries, and follow-ups.

AI Agent Jessica

Good news Jane! Dr. Smith has a slot available this **Thursday at 3 p.m.** Does that work for you?

That's perfect.

Great! You're all set for Thursday at 3 p.m.



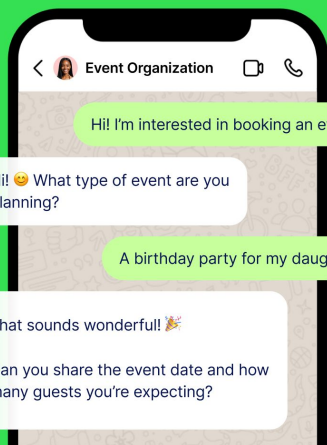




## Set action-based behaviors

Transform every interaction into an opportunity with AI Agents.

Whether you're selling products, managing subscriptions, or collecting donations, your agent ensures a smooth, conversational experience.



Jotform AI AGENTS

## Real-time support across platforms

AI Agents respond instantly to user inquiries, delivering accurate, on-demand assistance 24-7 across any channel, whether web, mobile, chat, or email. Our AI Agents ensure consistent, high-quality support wherever your users are.



and more...



Hi there! 🖐️ I'm **Daniel**, an AI Agent here to help you book your tattoo appointment. Here are the available slots with Arte Lou's Tattoo:



September ▼



30 min slots ▼

Monday, September 10th  
15:00-15:30 CEST

Picked

Monday, September 14th  
09:00-09:30 CEST

Pick Slot

Type here



Ink your story!





Hi there! 🙋 I'm Yuma. I'll help you register for summer camp. We have two different dates and locations available:

June 10 - June 16 / Lakeview

July 1 - July 7 / Sunny Hills



Nice choice! Lakeview in June — it's going to be a blast! ☀️ Now, can I get your email address?

sammy@email.com

Type here



Ready for an  
adventure?





Hi there! 🙋 I'm **Sarah**, AI agent here to help your job application process. First things first — how can I address you?

Jane



Sr. Social Media Specialist — sweet choice! Please upload your CV first:



Jane\_Smith\_CV.pdf



I'll be rooting for you, Jane. If you need anything else, just give me a shout. Have an awesome day, and good luck!

Type here



Join our team!



# Jotform fast facts

Jotform's mission is to make organizations more productive and our users' lives easier.

- Over **30 million users** around the globe who have collected more than **1 billion form submissions**
- **18 years** in business
- Bootstrapped, no VC money ever
- **500+ employees** worldwide

## Other Jotform products:

- [Form Builder](#) for creating and sharing online forms
- [Tables](#) for simple data management
- [PDF Editor](#) for document generation
- [Report Builder](#) for automatically generating reports
- [Apps](#) for building apps by dragging and dropping
- [Store Builder](#) for selling products and collecting payments
- [Sign](#) for collecting e-signatures
- [Mobile Forms](#) for managing forms on the go
- [Workflows](#) for building automated workflows

